



Q1. Will each county have a unique data file? 2.3.2, Page 7

R1. Yes, each county will have a unique data file.

Q2. How many users need simultaneous access to a company file? 2.3.2, Page 7

R2. The total number of users will be around 200. DHR is are unable to predict how many would need simultaneous access to a company file.

Q3. Accounts Payable: What do you mean by “multiple object codes to subsidiary accounts”, provide an example. 2.3.1, 3. Accounts Payable, Page 7

R3. Subsidiary accounts are the fund in which funds are held and object codes identify the service we are paying for. When paying an invoice you must enter the subsidiary account(s) and object code(s). Below are examples of some of our current object codes.

Description	Regular Object	E.A. Object	Medicaid Object
Intake Evaluation	6201	7201	8201
Individual Family Support	6203	7203	8203
Group Family Support	6204	7204	8204
Individual Basic Living Skills	6205	7205	8205
Group Basic Living Skills	6206	7206	8206
Mental Health Consultation	6207	7207	8207
Physician Medical Assessment & Treatment	6209	7209	8209
Diagnostic Testing by Psychologist	6210	7210	8210
Diagnostic Testing by Technician	6221	7221	8221
Diagnostic Testing by Computer	6222	7222	8222
Individual Counseling or Psychotherapy	6211	7211	8211

Q4. Legacy system (AFNS): Can you provide more detail on the database structure.

R4. The legacy system uses VSAM (Virtual Storage Access Method) files. This is not really a database in the modern sense (e.g. Oracle, SQL, DB2). It is an IBM mainframe system using VSAM files (i.e. tables) and “flat” files. The VSAM files hold vendor data, account data (e.g. subsidiary accounts, object codes, etc.). The flat files hold transactional data (e.g. general ledger).



- Q5.** Can you break down the user access needs? 2.3.2, Page 7
I.E: 67 counties - does each county have 3-4 users that need access?
- R5.** Most counties have a primary and one backup. The larger counties may have up to 8 users on at one time.
- Q6.** Is terminal services used for network access between the various sites?
- R6.** This is a IBM mainframe CICS (Customer Information Control System) application that users access via the Attachmate Extra 3270 terminal emulator running on Windows PCs/laptops.
- Q7.** Can services like Migration, Customization, configuration be done from offshore via remote desktop? 3.5, Page 10
- R7.** Yes. Some of these services could be completed offsite.
- Q8.** Section 2.0: What type of documents is DHR wanting to manage?
PO's, Invoices, Credit Notes, etc.?
- R8.** PO's, Disbursements, cash receipts, check printing, W9's, 1099's.
- Q9.** Section 2.0: What is the annual volume of invoices for DHR?
- R9.** There is no minimum, nor maximum of invoices.
- Q10.** Section 2.2:
- Is DHR open to purchasing multiple point solutions to cover the scope of work covered by the original system?
 - For example, a best-of-breed AP invoice processing system with something else for payment processing, check writing, and Accounts Receivable.
- R10.** No.
- Q11.** Section 2.3.1, Question 2:
- Does the State of Alabama have an ERP system where the General Ledger is maintained?
 - Or is The DHR looking to purchase an ERP system?
- R11.** The State of Alabama has an ERP system for State Agencies, but this system will not be integrating with that system, DHR is looking for a system for use by the 67 County DHR offices, each of which maintains their own checking account, issues POs, writes checks, etc. Each county will need access to only their county, but the central DHR office will need to access all 67.



Q12. Section 2.3.1, Question 3a:

- Does DHR have a vendor master which would be the system of record for vendor information?
- How many active vendors does DHR have?

R12. There are 23,309 vendors in the vendor file, not all of these vendors are active. DHR will inactivate vendors by putting the payment on hold in the vendor file. These vendors are never removed from the vendor file.

Q13. Section 2.3.1, Question 3e:

- Would DHR be open to moving away from local paper check printing, and instead have vendor print centrally distribute checks direct to supplier address?
- Would DHR be open to other types of vendor payment such as virtual card payment?
- What is the annual volume of checks being dispersed by DHR?
- How many unique bank accounts would DHR need to have checks paid from?

R13. - No

- No

- Checks are being dispersed by all the 67 counties. The larger counties could write up to 300 checks a month.

- All 67 counties have their own bank accounts. The bank accounts are not linked to the system, each county has their own paper checks that they print.

Q14. General:

- Does DHR have an ERP system that the account system should integrate with?
- If so, what ERP(s) is DHR currently using?
- What is the annual spend (\$USD) being processed by DHR?

R14. - No.

- That's one of the problems with the current system, not being able to give total annual spending.